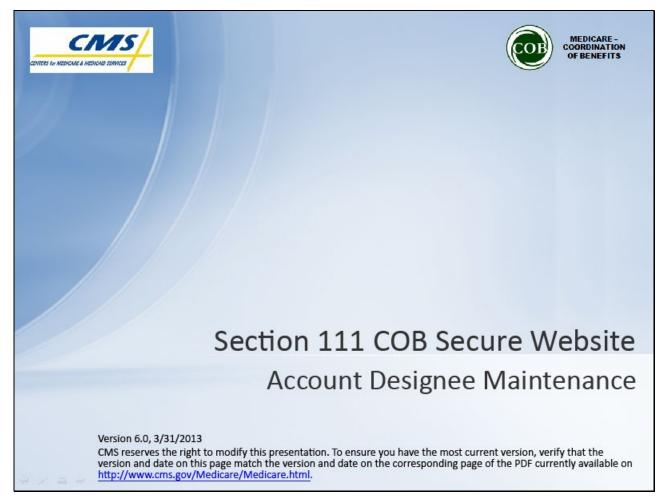
Slide 1 - of 37



Slide notes

Welcome to the Section 111 Coordination of Benefits Secure Web Site (COBSW) Account Designee Maintenance course.

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Disclaimer

While all information in this document is believed to be correct at the time of writing, this CBT is for educational purposes only and does not constitute official CMS instructions for the MMSEA Section 111 implementation. All affected entities are responsible for following the instructions found at the following link: http://www.cms.gov/MandatoryInsRep.

Slide notes

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Course Overview

- Add/Delete Account Designee
- Add Existing User as Account Designee
- Edit Account Designee Information
- Regenerate Invitation E-mail



Slide notes

To assist with Responsible Reporting Entity (RRE) account management and data file processing, the Account Manager may designate one or more Account Designees to an RRE.

This course will cover the following Designee Maintenance functions that the Account Manager can perform for the RRE:

Add/delete an Account Designee, add an existing user as an Account Designee, edit Account Designee information, and regenerate the invitation E-mail.

Slide 4 - of 37

Add an Account Designee

- Account Manager may designate Account Designees
 - · Assist Account Manager with reporting process



Slide notes

At the RRE's discretion, the Account Manager may designate other individuals to register as users of the Section 111 COBSW associated with the RRE's account known as Account Designees.

These individuals assist the Account Manager with the reporting process.

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Add an Account Designee

- Account Manager logs into Section 111 COBSW
- Enter Account Designee E-mail address



Slide notes

To add an Account Designee, the Account Manager must first log into the Section 111 COBSW.

Once they have successfully logged in, they can invite an individual to become an Account Designee for an RRE ID

The Account Manager will be prompted to enter and re-enter the E-mail address for the person they are inviting. The system will check to see if the entered E-mail address is for a new user.

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Add an Account Designee

- Account Manager enters
 - Full Name
 - Pass Phrase
 - · Short case-sensitive phrase
 - Word(s) up to 30 characters
 - Must be conveyed to Account Designee verbally
- Account Designee
 - Receives invitation E-mail and follows link
 - Enters Pass Phrase
 - · Do not share

Slide notes

The Account Manager will need to enter the invited Account Designee's first name, last name, and create a Pass Phrase.

The Pass Phrase should be a short case-sensitive phrase, of the Account Manager's creation, that is a word or words up to 30 characters.

Be careful to remember the exact wording because the Account Designee must enter the same text to complete a successful registration.

After the Account Manager completes the invitation process, he/she will need to contact the Account Designee and provide him/her with this secret code verbally and outside the system.

It will not be sent to the Account Designee in his/her invitation E-mail.

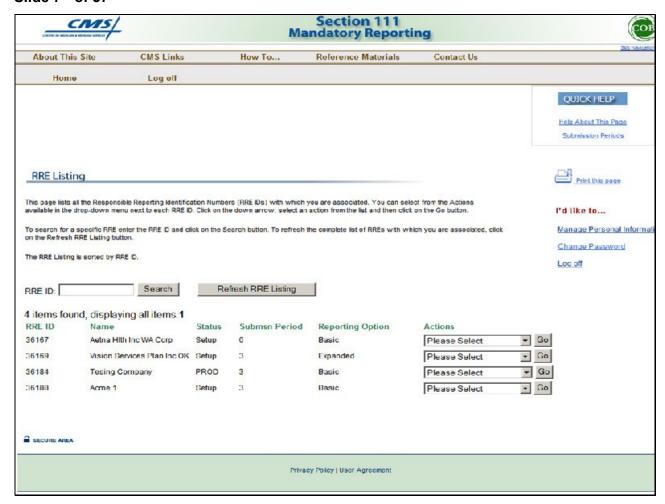
The Account Designee will receive an invitation E-mail to register for the site.

He/she should follow the link and enter the Pass Phrase exactly as the Account Manager did.

This will make sure that only the people invited will have access to the account.

Do not share this Pass Phrase with anyone else.

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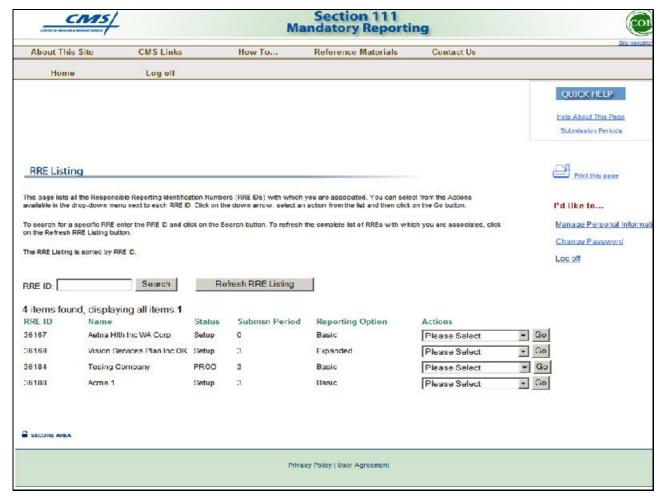


Slide notes

Log into the Section 111 COBSW.

The RRE Listing page displays.

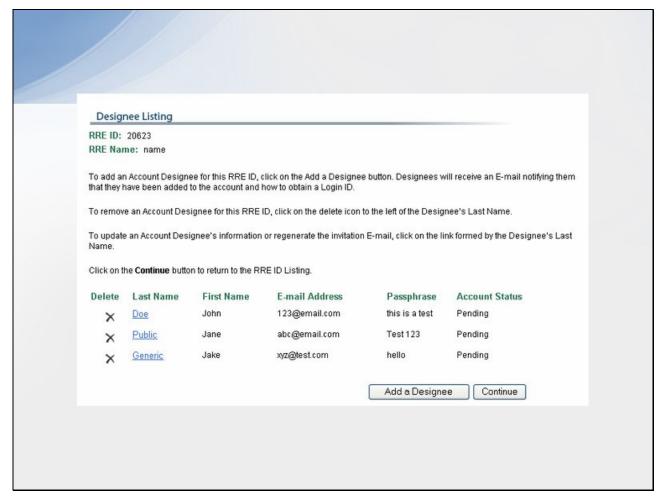
Slide 8 - of 37



Slide notes

For the desired RRE ID, select Designee Maintenance from the Action drop down box, then click Go.

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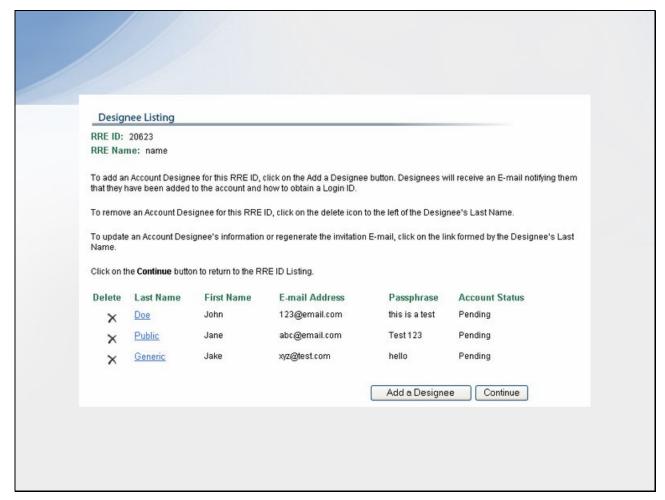


Slide notes

The Designee Listing page for the selected RRE ID displays.

This lists all Account Designees associated with the RRE ID as well as the status of each account (Pending, Active, Locked, Expired, Revoked).

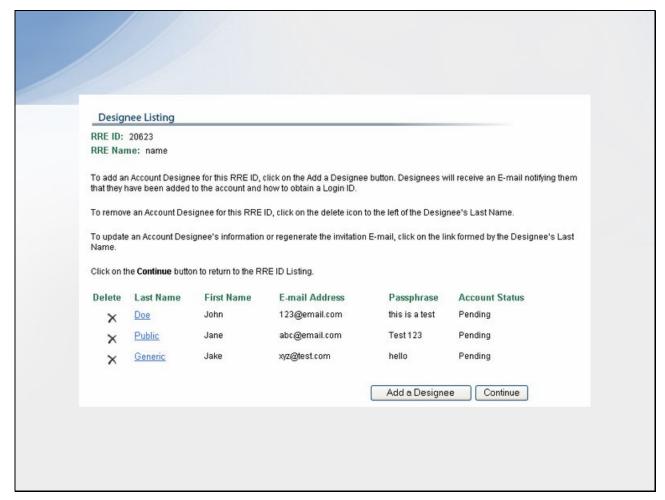
Slide 10 - of 37



Slide notes

To return to the RRE Listing page without making any changes, click the Continue button.

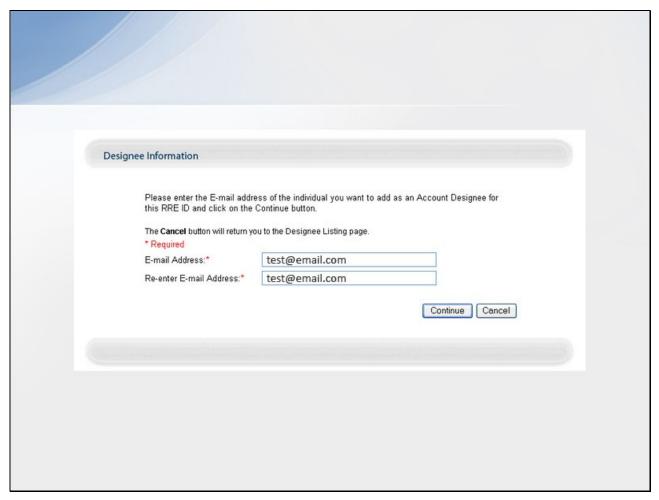
Slide 11 - of 37



Slide notes

To add an Account Designee, click the Add a Designee button under the Account Designee List.

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Slide notes

The Designee Information page displays.

Enter and re-enter the E-mail address of the Account Designee you wish to invite and click Continue.

The system then verifies that the entered E-mail address is not in the database for an existing user.

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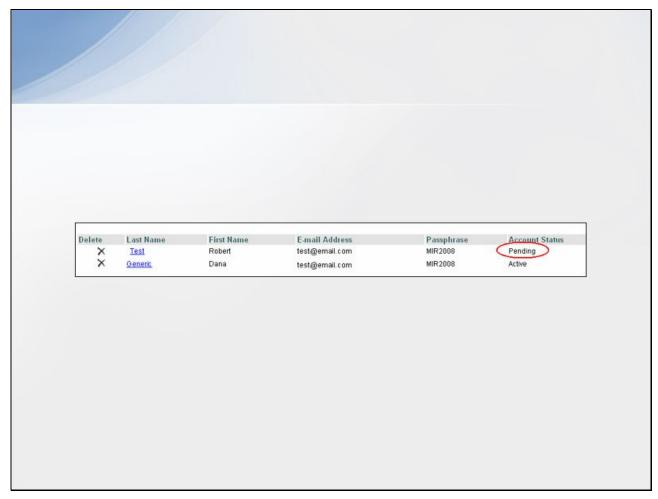
Designee Information		
Please provide the following i	nformation:	
* Required		
First Name:*	Robert	
Last Name:*	Test	
Pass phrase:*	MIR2011	
Re-enter Pass Phrase:*	MIR2011	
		Continue Cancel

Slide notes

If the entered E-mail address has not been found in the database, the Account Designee Information page displays.

Enter the Account Designee's First Name, Last Name, Pass Phrase, re-enter the Pass Phrase and then click Continue.

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Slide notes

This re-displays the Designee Listing page.

The newly added Account Designee will be listed with a Pending status.

The invitation E-mail will be sent to the Account Designee.

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Add Existing User as Account Designee

- Account Designee cannot be
 - · Registered as an Authorized Representative for any RRE ID
 - · Account Manager for same RRE ID
- · Can be Account Designee for multiple RRE IDs

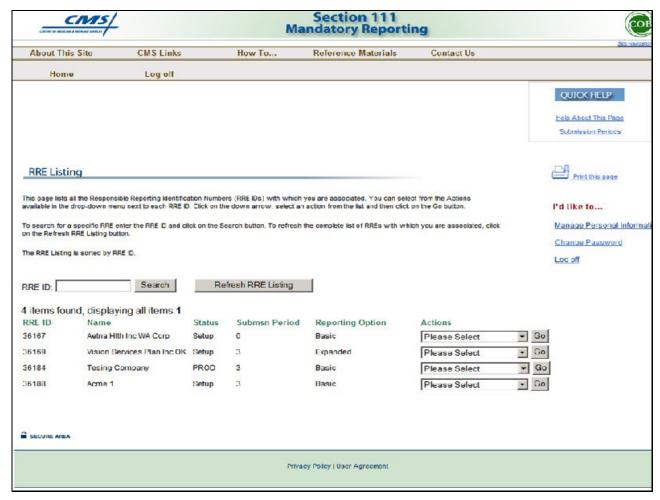
Slide notes

An existing, registered user can be an Account Designee for an RRE ID as long as he/she is not already registered as an Authorized Representative for any RRE ID or the Account Manager for the same RRE ID.

These individuals assist the Account Manager with the reporting process.

If the E-mail address is found in the system, the Account Manager must add the existing user as an Account Designee for a different RRE ID.

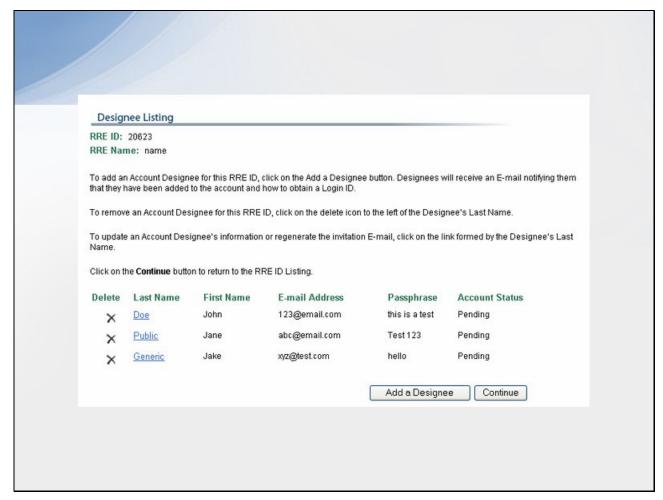
Slide 16 - of 37



Slide notes

From the RRE Listing page, select Designee Maintenance from the Actions drop down box for the desired RRE ID, then click Go.

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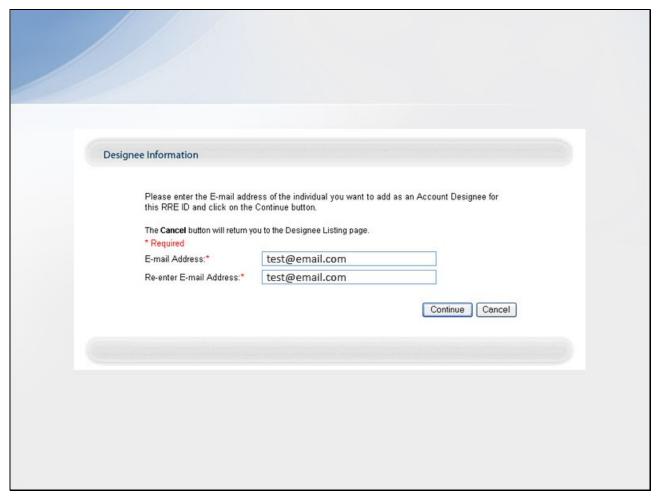


Slide notes

The Designee Listing page displays.

Click Add a Designee.

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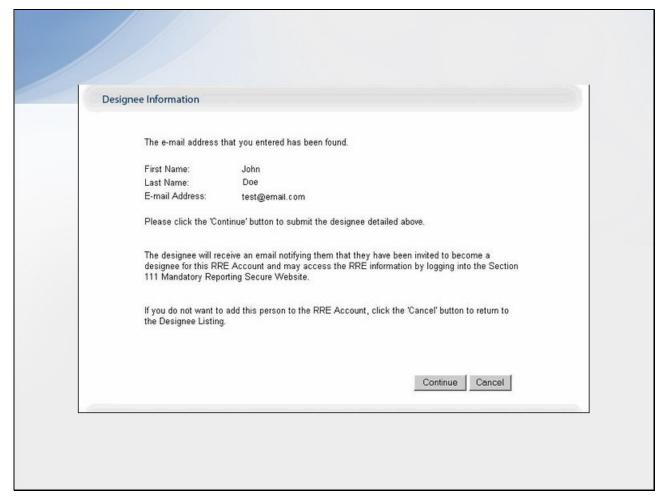


Slide notes

The Designee Information page displays.

Enter and re-enter the E-mail address of the Account Designee you wish to invite and click Continue.

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Slide notes

The system determines that this E-mail address is associated with an existing, eligible user.

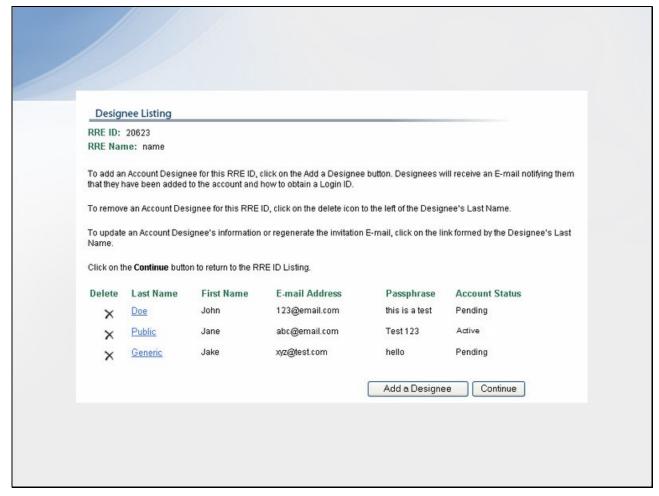
It will re-display the Designee Information page showing the First and Last Name of the user associated to the entered E-mail address.

The system will also display a message requesting the Account Manager to confirm the invited Account Designee's information.

If you do NOT want to invite the user associated with the E-mail address displayed, click Cancel to be returned to the Designee information page to re-enter information.

If you DO want to invite the user associated with the E-mail address displayed, click the Continue button to accept the Account Designee.

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Slide notes

This re-displays the Designee Listing page.

The newly added Account Designee will be listed with an Active status.

The system then generates an invitation E-mail to the Account Designee, notifying him/her that he/she has been added as an Account Designee for this RRE ID.

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Delete an Account Designee

- Account Manager may delete Account Designee
- Removes him/her from specific RRE ID account
 - No longer has access to specific RRE ID
 - Retains access to other associated RRE ID accounts



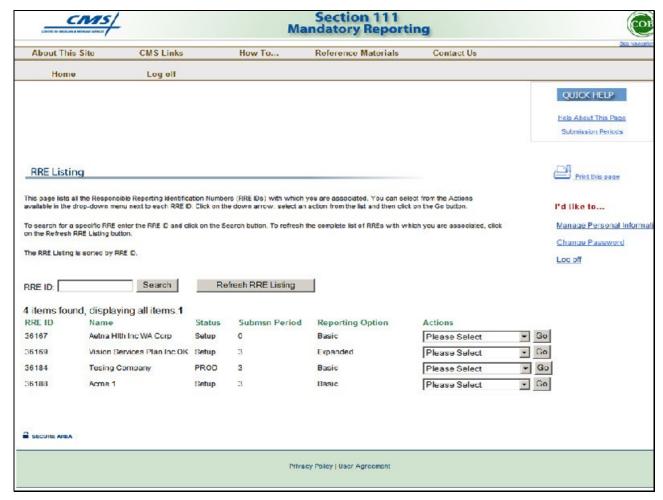
Slide notes

An Account Manager may delete an Account Designee from an RRE ID's account on the Section 111 COBSW.

Deleting an Account Designee from a specific RRE ID account will remove him/her from the account of that RRE ID only.

Although the Account Designee will no longer have access to that specific account, he/she will retain access to any other RRE ID accounts to which they are currently associated.

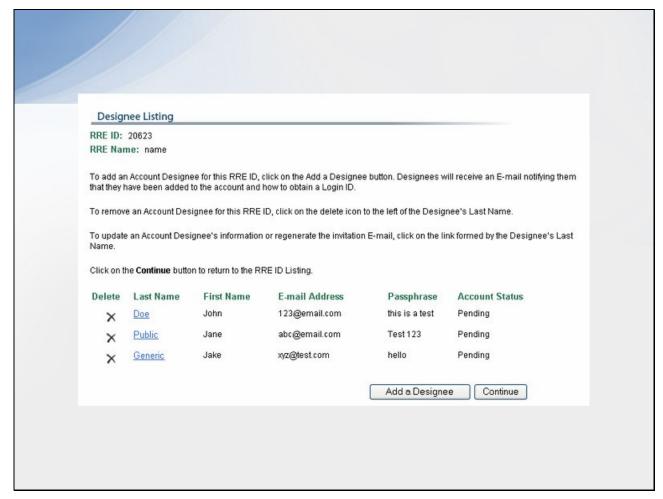
Slide 22 - of 37



Slide notes

From the RRE Listing page, select Designee Maintenance from the Actions drop down box for the desired RRE ID, then click Go.

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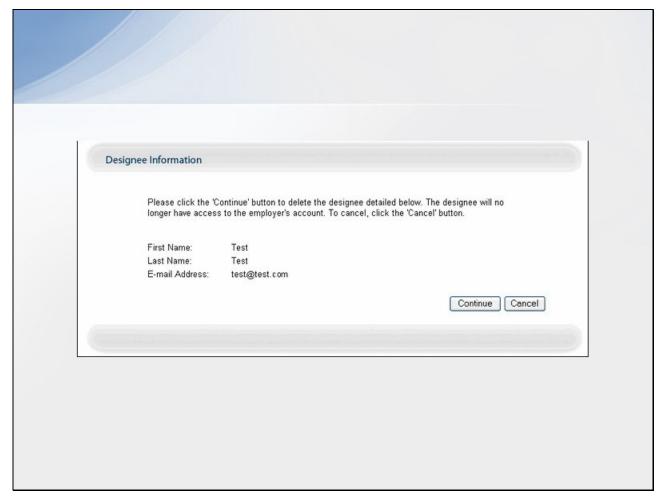


Slide notes

The Designee Listing page displays.

Click the Delete icon (X) next to the Account Designee you wish to delete from the RRE's account.

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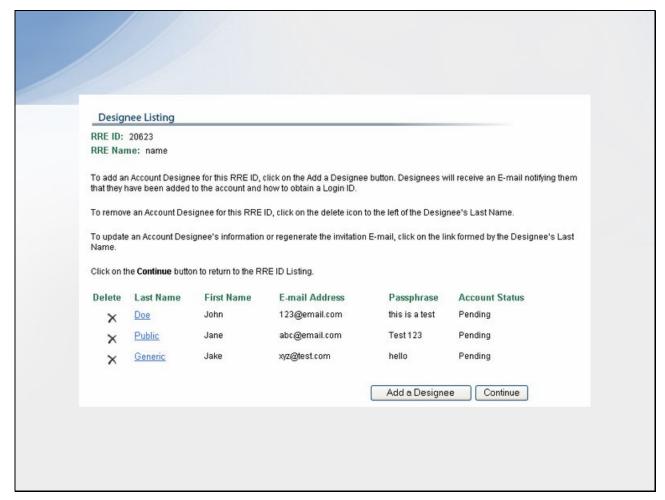
Slide notes

The Delete Account Designee Confirmation page displays.

If you do NOT want to delete the selected Account Designee, click Cancel to be returned to the Designee Listing page, which will show the Account Designee still listed.

If you DO want to delete the selected Account Designee, click Continue.

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Slide notes

The system disassociates the Account Designee from the RRE and re-displays the Designee Listing page.

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Edit Account Designee Information

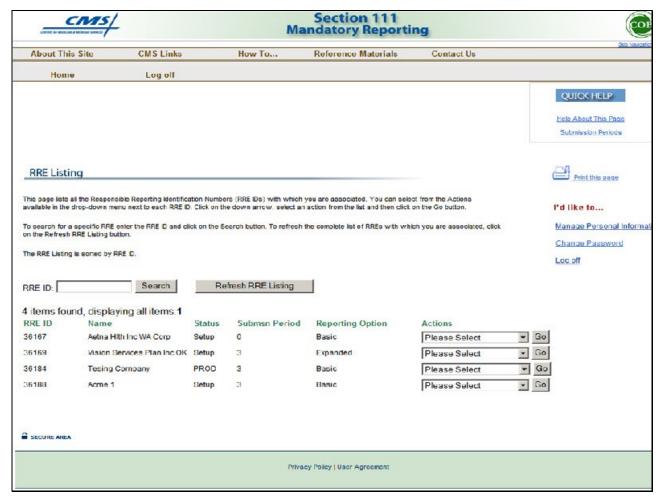
- Account Manager can edit information for pending Account Designees
 - Can only view personal information on Account Designees

Slide notes

An Account Manager can edit information for Account Designees in Pending status, i.e. those Account Designees who have not yet registered.

Account Managers can only view personal information on active Account Designees, e.g., name, E-mail address and Pass Phrase.

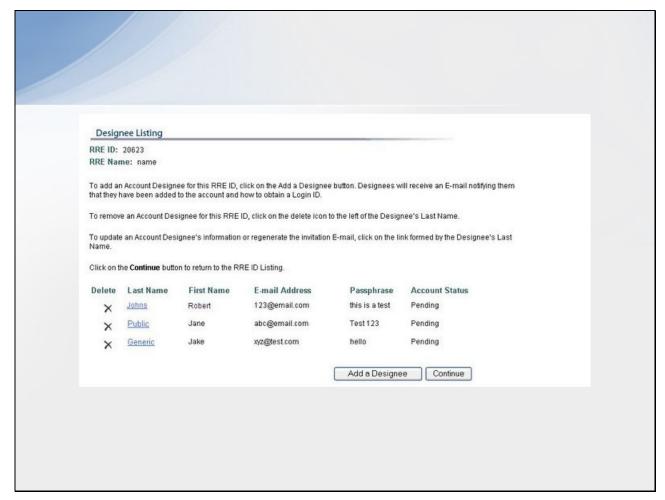
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Slide notes

From the RRE Listing page, select Designee Maintenance from the Actions drop down box for the desired RRE ID, then click Go.

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Slide notes

The Designee Listing page displays.

Click the Last Name of the Account Designee whose information must be updated.

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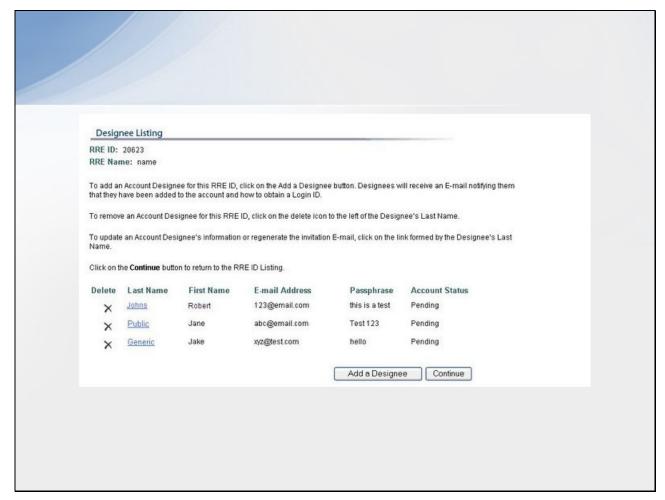
Designee Information		
Please provide the following	ng information:	
* Required		
First Name:*	Robert	
Last Name:*	Johns	
E-mail Address:*	rjohns@abc.com	
Re-enter E-mail Address:	rjohns@abc.com	
Pass phrase:*	MIR2008	
Re-enter Pass Phrase:*	MIR2008	
☐ Check this	box if another invitation email must be s	sent to the Designee.

Slide notes

The Designee Information page displays, with the Account Designee's personal information open for editing. If no changes are necessary, click Cancel.

Or make the necessary changes and click Continue.

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Slide notes

The Designee Listing page re-displays with the Account Designee's personal information updated.

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Regenerate Invitation E-mail

- E-mail is sent to invited Account Designee
 - · Informs him/her of invitation
 - · Includes link to register as Account Designee



Slide notes

When the Account Manager invites a person to be an Account Designee, an E-mail is generated and sent to the intended Account Designee informing him/her of the invitation.

The E-mail includes a token link for him/her to access the Section 111 COBSW and self-register as an Account Designee.

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Regenerate Invitation E-mail

- Account Manager can regenerate E-mail
 - · Previous link will not work
 - For Account Designees in Pending status
 - Comes from cob@section111.cms.hhs.gov
- Inform Account Designee to allow E-mail



Slide notes

If the intended Account Designee has misplaced or deleted the invitation E-mail or if the Account Designee has not registered within 30 days, the Account Manager can regenerate the invitation E-mail allowing the intended Account Designee to self-register.

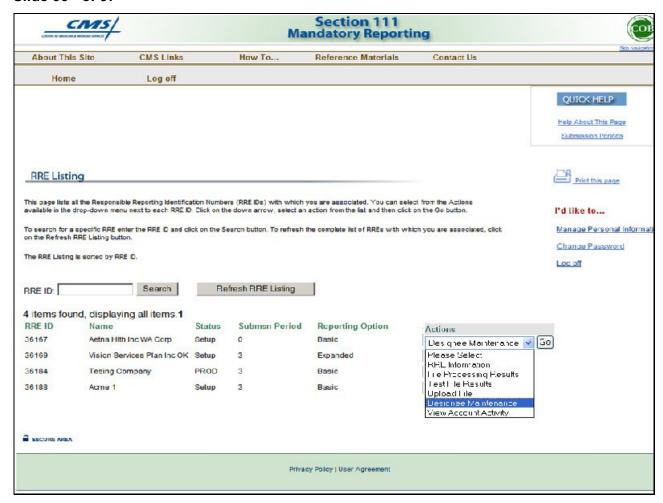
Once a new E-mail is generated, the previously-generated token link will no longer work.

Note: An invitation E-mail can only be regenerated for Account Designees in Pending status.

This E-mail will come from cob@section111.cms.hhs.gov.

Please inform your Account Designee to allow delivery of E-mails from this account.

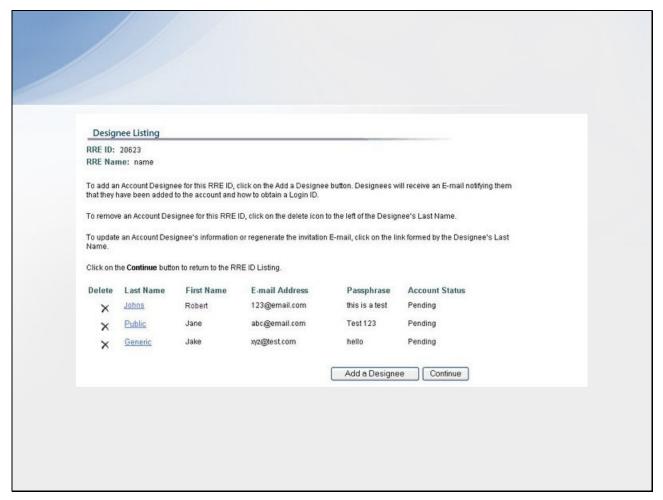
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Slide notes

For the desired RRE ID, select Designee Maintenance from the Action drop down box, then click Go.

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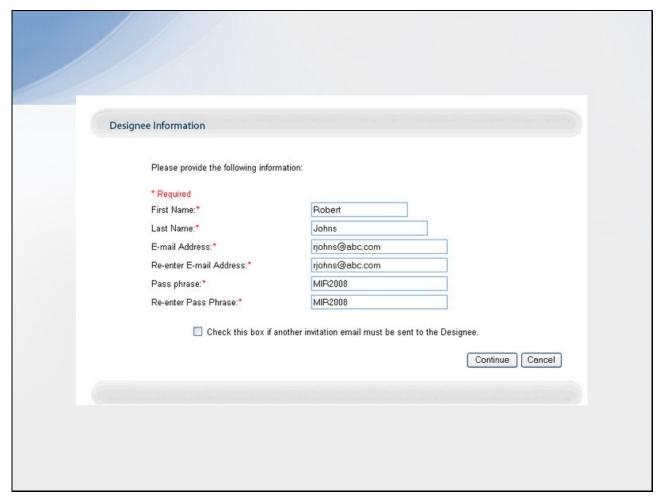


Slide notes

The Designee Listing page displays.

Click the Last Name of the desired Account Designee.

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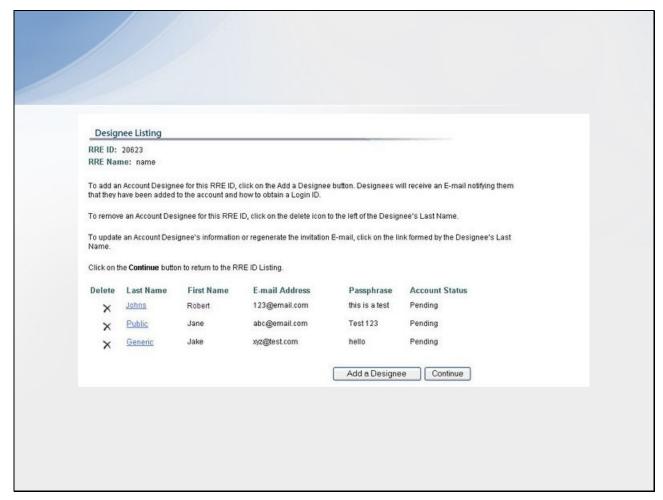
Slide notes

The Designee Information page displays.

Click the Invitation E-mail checkbox beneath the Account Designee's personal information.

Click Continue.

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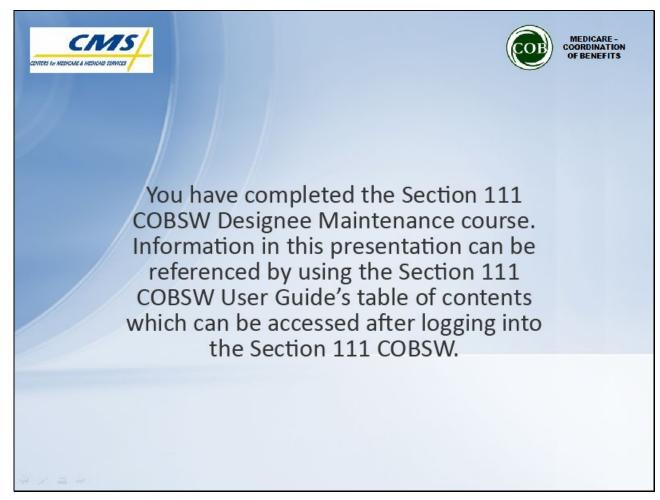


Slide notes

The Designee Listing page displays.

The system re-generates the invitation E-mail and sends it to the E-mail address registered for the Account Designee.

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Slide notes